## Life Amenities

Sustainable Development and LOHAS STSP Dormitory Occupancy Rate Improves by 17% at the STSP

To reduce the impact of the global financial crisis on Park enterprises and employees, dormitory rents at the STSP were adjusted, facilities including refrigerators and air conditioners were furnished, and free access to cable TV and broadband as well as service pamphlets were provided. These measures were highly praised and increased occupancy rate dramatically from 52.79% in January to 70.23% in December, 2009.

### Four Convenient Business Districts

To provide convenient life amenities, the STSP Administration built four business districts at Tainan Science Park to meet the needs of Park residents including the "Wellness Center" with a swimming pool, a fitness center, and courts for various ball games, "Life Hub" for gathering and recreational functions, "Commercial Center" with banquet and business services, and "Park 17 Shopping Mall" with provisions for shopping, recreation, dining, and information services. In addition, the STSP Administration offers different choices of dormitory types and convenient free shuttle bus services.

#### Beautiful Scenery at the Waterfront Café by Yingxi Lake

In order to add more recreational functions at Yingxi Lake, the STSP Administration added to the mandate of the operation (Waterfront Café) to provide rental and sales of fishing products and sports equipment as well as meals. The Waterfront Café accommodates 30 seats and a coach area with natural lighting from three windows. The design adopts a white Mediterranean style featuring three elements of cleanness, brightness, and relaxation to build one of the most ideal recreational spots at the STSP.

## **Industrial and Commercial Services** Authorized Economic Operator (AEO) Certification Scheme

To cooperate with the "Establishing High Quality Trading Network" and "i-Taiwan 12 Projects" of the Council for Economic Planning and Development of the Executive Yuan, the STSP Administration implemented AEO Certification scheme in 2009 and convened seminars and result demonstrations. Corning Taiwan Tainan Plant, 3M Taiwan, and Science Park Logistics joined the scheme and among them, Corning Taiwan at the STSP was the first certified by the Customs, Ministry of Finance as one of Taiwan's first AEO enterprises on December 30, 2009.

## Personnel Recruitment

To provide the best employment opportunities for jobseekers, the STSP Administration in 2009 held two career fairs respectively: "2009 STSP Career Fair" on September 5, which offered 1,500 job opportunities and attracted more than 15,000 job seekers with approximately 60% gaining employment and "2009 Joint Talent Recruitment by STSP Enterprises" on December 12 with the participation of 12 Park enterprises and 500 job opportunities. It attracted more than 4,000 job seekers.

## Facile Trade Net (FTNet)

In 2009, the Custom e-Service System at the Science Parks was rebuilt in order to create a uniform declaration form, procedure, information and integrated network plan. A five-year connection and integration plan called the "Facile Trade Net (FTNet)" has been underway.

# Integrated Information and Verification of Information Security

#### Online Official Document Submission System Saves Time and Effort

On September 1, 2009, the STSP Administration completed the "Online Official Document Submission System for Park Enterprises." It is proving to save more time and effort than the use of paper documents.

#### ISO 27001 Certified Custom e-Service

After first being certified by ISO 27001 in 2008, the "Computer Facilities and Custom e-Service at the Science Park" of the STSP Administration again on September 30, 2009 was certified by ISO 27001. The STSP Administration will continue to follow PDCA procedure to tighten information security measures. Each year, it is examined by an independent certification institute to maintain the effectiveness of ISO 27001.

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Entrance of the Wellness Center at the Tainan Science Park



Premier Restaurant at the Commercial Center, Tainan Science Park



Waterfront Café by Yingxi Lake, Tainan Science Park



Joint Talent Recruitment Activity Attended by the Director-general of the STSP Administration, Mr. Chen Chunwei (December 12, 2009)



Cycling Class at the Wellness Center, Tainan Science Park



Food Court at Park 17 Shopping Mall, Tainan Science Park





2009 STSP Career Fair (September 5, 2009)